Postal Regulatory Commission Submitted 7/29/2011 12:11:32 PM Filing ID: 74245

Accepted 7/29/2011

If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? Better Just as Good No Opinion Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Personal needs Banking Employement Social needs 5. Do you currently use local businesses in the community? Yes If yes, would you continue to use them if the Post Office is discontinued? Name: Address: Telephone: Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



02/22/2011

AG TRANSPORT

PO BOX 8 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Docket: 1379938 Page Nbr: 22 -

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps		X			
	b.	Mailing Letters	×	×			
	c.	Mailing Parcels		M	M		
	d.	Pick up Post Office box mail	X				
	е.	Pick up general delivery mail	M				
	f.	Buying money orders		X			
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X		
	h.	Sending Express Mail			M		
	į.	Buying stamp-collecting material					
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	□ №			
	a.	Resetting/using postage meter	YES	☐ NO			
	Nor	postal Services					
	a.	Picking up government forms (such as tax forms)	YES YES	☐ NO			
	b.	Using for school bus stop	YES	☐ NO			
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO			
		If yes, please explain:					
	d.	Using public bulletin board	YES YES	□ NO			
	e.	Other	YES	☐ NO			
		If yes, please explain: PoePle, Don't Have TRANSPORTATION	ion An	d Dei	Dended	100	Postoff
2.	Do	you pass another Post Office during business hours while traveling to or from w					-01017
			YES	М ио			
		If yes, please explain:				-	

If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? Better Just as Good No Opinion Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Personal needs Banking Employement Social needs 5. Do you currently use local businesses in the community? Yes If yes, would you continue to use them if the Post Office is discontinued? Yes X 5- 12463 (CO. Rd 4088) Telephone:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Date:



02/22/2011

HAGEE ALLAL

PO BOX 155 ROSSER, TX 75157

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post
office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship
delivery, customers may contact the adminoffice postmaster for more information.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

	Pos	ital Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		X		
	c.	Mailing Parcels			X	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	X			
	f.	Buying money orders			X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail			X	
	l.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO IX		
	a.	Resetting/using postage meter	YES	₩ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
	b.	Using for school bus stop	X YES	☐ NO		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO	III Vez	
		If yes, please explain:	My	PARENT		
		disable AN DO THEIR Moviling TO Friends ANF	Apily	By Post	OFFIC	e
	d.	Using public bulletin board	X YES	□ NO		
	e.	Other	X YES	☐ NO		
		NeighBor Hood to KNOW OF Services, FOR	When		N+ THO	le WORKS
2.	Do	you pass another Post Office during business hours while traveling to or from wo				The state of the s
			YES	⊠ NO		
		If yes, please explain:				

	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
-				
For w		you leave your community?	(Check all that apply.) Where do you go	to obtain these
X	Shopping			
	Personal needs			
	Banking			
	Employement			
	Social needs			
	Yes No	use them if the Post Office is	s discontinued?	
9:	AL	M ALLA		
ess:	Post of	FFICE BOX 1	55	
hone:	N	Á		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



02/22/2011

AL M. ALLAL

PO BOX 155 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Docket: 1379938 Page Nbr: 32-

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			B	
b.	Mailing Letters		W		
c.	Mailing Parcels			4	
d.	Pick up Post Office box mail	19			
е,	Pick up general delivery mail				1
f.	Buying money orders			国	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4	
h.	Sending Express Mail				1
i.	Buying stamp-collecting material				4
Oth	ner Postal Services				
a.	Entering permit mailings	YES	W NO		
a.	Resetting/using postage meter	YES	9 NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	4 NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
	Church business				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
	Church + comunity bus	sines			
Do	you pass another Post Office during business hours while traveling to or from we			personal n	eeds?
		YES	☐ NO		
	If yes, please explain:				
	Schry, Konfiner				

	Better Just as Good No Opinion Worse
	If yes, please explain:
	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	A Personal needs
	Banking
	Employement
	Social needs
	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes 9 No
me	: Grady Brown
me	: Grady Brown
dre	ess: PO BOX 286 ROSSER TX 75157
dre	



02/22/2011

GRADY BROWN

PO BOX 286 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Docket: 1379938 Page Nbr: 22 -

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

	Pos	atal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		A		
	b.	Mailing Letters		A		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	X			
	е.	Pick up general delivery mail				A
	f.	Buying money orders				M
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail				B
	i.	Buying stamp-collecting material				N
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	MNO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	ŃO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal n	eeds?
			YES	Пио		
		If yes, please explain:		1-1 335		
		Tentry 1257 Dy grace				

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? No Opinion Better Just as Good Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? 5. Yes If yes, would you continue to use them if the Post Office is discontinued? No Name: Address: Telephone: Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



02/22/2011

DANNY MAYFIELD

PO BOX 273 ROSSER, TX 75157

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Docket: 1379938 Page Nbr: 22 -

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly Never
	a.	Buying Stamps		Ø	
	b.	Mailing Letters	Ø		\Box , \Box
	C.	Mailing Parcels			
	d.	Pick up Post Office box mail			
	e.	Pick up general delivery mail			
	f.	Buying money orders			B, 0
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			四, 口
	h.	Sending Express Mail			
	i.	Buying stamp-collecting material			
	Oth	ner Postal Services			
	a.	Entering permit mailings	YES	NO 🔀	
	a.	Resetting/using postage meter	YES	X NO	
	Nor	npostal Services	/		
	a.	Picking up government forms (such as tax forms)	YES	☐ NO	
	b.	Using for school bus stop	YES	⋈ NO	
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	□ NO	1 1
		If yes, please explain:	The	ele	derly
	d.	Using public bulletin board	YES	□ NO	
	e.	Other	YES	☐ NO	
		If yes, please explain:			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal needs?
			YES	NO	
		If yes, please explain:			

3. p	reviously		box service	e or general delivery se	e to your delivery service — procee ervice, complete this section. How	
		Better		Just as Good	No Opinion	Worse
	If yes	, please explain:				
	For what service		o you leave	your community? (Ch	eck all that apply.) Where do you g	o to obtain these
		Shopping	EN	N15		
		Personal needs	ENN	15		
		Banking	ENA	15		
		Employement	R	ETRIERE	1 + PART T	ME
	П	Social needs			7	
me): -	PAVIA L	2000	IR4FF	:	
dre	ess:	80 B	0X 4	7		
lep	hone:	972	45	2 3193		
te:		2-15-1	//_			
					nd attach it to this form. Thank you	
	J	, will	no	deneral	desivery on home on	boy, In
R	17	dire	ef d	leposit.	& hunce	my bill par
1	_ 0	lirect or	V La	sen for	on my ven	ecoury,



02/22/2011

DAVID WOODRUFF

PO BOX 47 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Docket: 1379938 Page Nbr: 23-

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

77.

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			T	
	b.	Mailing Letters				
	C.	Mailing Parcels				V
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				回
	f.	Buying money orders				V/
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\document{\pi}
	h.	Sending Express Mail				Ø/
	i.	Buying stamp-collecting material				V
	Oth	er Postal Services		1		
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	D NO		
	Nor	postal Services		,		
	a.	Picking up government forms (such as tax forms)	YES	No		
	b.	Using for school bus stop	YES	M NO		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO NO		
	Θ.	Other	YES	☐ NO		
		If yes, please explain:	-		_	
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ping, or for	personal n	eeds?
			YES	NO		
		If yes, please explain:		11h)=5/1		

	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	or which of the following of ervices?	lo you leave your community? (0	Check all that apply.) Where do you go	to obtain these
1	Shopping			
1	Personal needs			
i	Banking			
1	Employement			
1	Social needs			
,	Yes No			
Name:	Deborah	Draughon		
Address:	300 Terre	LL. Rd. Ross	er, Te XAS, 7515	P,O, 130x 16
Telephor	ne: 942 - 48	86-1303		
Date:	2110,11			
Please a complete	dd any additional commer a this questionnaire.	nts on a separate piece of paper	r and attach it to this form. Thank you	for taking the time to
/	1	the pe	ost offe	el



02/22/2011

DEBORAH DRAGHON

POST OFFICE BOX 16 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Docket: 1379938 Page Nbr: 22 -

124

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		II		
	b.	Mailing Letters				
	C.	Mailing Parcels		e		
	d.	Pick up Post Office box mail	0	W		
	е.	Pick up general delivery mail				
	f.	Buying money orders				W
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
	h.	Sending Express Mail				W
	i.	Buying stamp-collecting material				
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	IJ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	I NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	ZNO		
	e.	Other	YES	4 NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
			YES	W NO		
		If yes, please explain:				

		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
		Shopping h	orth Bark		
		Personal needs			
		Banking / Ca	llas. Zefas		
		Employement <	1		
		Social needs	0		
5.		Yes No	usinesses in the community? o use them if the Post Office is disc	continued?	
Name	: H	ound?	falley		
Addre	ss: 7	05 FM2	45 Rapper	Jufas 75157	Po. Bux 162
Telep	hone:	972-45	2-3899	l	
Date:)_	11-11			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

126



02/22/2011

HOWARD C. JOLLEY

PO BOX 162 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Z	1
b.	Mailing Letters				Z
C.	Mailing Parcels				1
d.	Pick up Post Office box mail		P		
e,	Pick up general delivery mail				
f.	Buying money orders			Z	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				Z
i.	Buying stamp-collecting material				1
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
a.	Resetting/using postage meter	YES	☑ NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	Z YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eeds?
		Z YES	□ NO		
	If yes, please explain: How two vithule days par 1	1 AOK			
	- 1000 Colores Colores (Service)	nas			

2.

	Better	Just as Good	No Opinion	Worse
If yes	, please explain:			
For wh		o you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these
Ø	Shopping K	namon		
	Personal needs	0		
Z	Banking \(\bigcirc \)	A / Clarman	Due permoun	
	Employement	mlaw Com	misson	
B	Social needs			
If yes,	Yes No Would you continue t	o use them if the Post Office is dis	continued?	
9: T	MAGIS	though too	nuch	
ess: P	OBUX CT	1 3 Die 7	mlu R	10210
phone:	172-935	1-2424		
		D		
: A1	navela	4911		



02/22/2011

ANTHONY UPCHURCH

PO BOX 306 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Postal Service Customer Questionaire Page Nbr: 32 - 130

Docket: 1379938

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

Buying Stamps		X		
Mailing Letters	X			
Mailing Parcels			\boxtimes	
Pick up Post Office box mail	M			
Pick up general delivery mail	X			
Buying money orders				\square
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
Sending Express Mail			\boxtimes	
Buying stamp-collecting material				X
er Postal Services				
Entering permit mailings	YES	M NO		
Resetting/using postage meter	YES	NO I		
postal Services				
Picking up government forms (such as tax forms)	YES	NO		
Using for school bus stop	YES	™ NO		
Assisting senior citizes, persons with disabilities. ect.	YES	™ NO		
If yes, please explain:				
Using public bulletin board	YES	□ NO		
Other	YES	™ NO		
If yes, please explain:				
you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?
	YES	NO		
If yes, please explain:				
	Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizes, persons with disabilities, ect. If yes, please explain: Using public bulletin board Other If yes, please explain:	Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Pr Postal Services Entering permit mailings Resetting/using postage meter Postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Using public bulletin board Other YES YES YES YES YES YES YES YE	Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Buying stamp-collecting material Buying stamp-collecting material Prostal Services Entering permit mailings Resetting/using postage meter Postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Using public bulletin board Other If yes, please explain: YES NO NO If yes, please explain: YES NO NO If yes, please explain:	Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Buying stamp-collecting material Prostal Services Entering permit mailings Resetting/using postage meter Postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Using public bulletin board Other Tyes Moo If yes, please explain: You pass another Post Office during business hours while traveling to or from work, or shopping, or for personal in yes.

If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? Just as Good No Opinion Better Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? 5. Yes If yes, would you continue to use them if the Post Office is discontinued? Yes Name: Address: Telephone: Date: Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to

complete this questionnaire.



03/02/2011 UNKNOWN

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Linda Sherman Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

Docket: 1379938

Page Nbr: 22 - 133

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		V		
b.	Mailing Letters		M		
c.	Mailing Parcels			V	
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail				
f.	Buying money orders			四	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
h.	Sending Express Mail				
i.	Buying stamp-collecting material			I	
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	I NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	□ NO		
	If yes, please explain:		1.00.00		
	5.100				
Do	you pass another Post Office during business hours while traveling to or from wo			personal n	eeds?
		YES	NO		
	If yes, please explain:				
	And the second s				

2.

	Better	Just as Good	No Opinion	Worse
If yes	s, please explain: Ans	Wer on yellow	paper.	
For w		eave your community? (Chec	ck all that apply.) Where do you go	to obtain these
	Shopping	N/A		
	Personal needs	N/A		
	Banking	N/A		
	Employement	NIA		
	Social needs	MA		
If yes	Yes No , would you continue to use	N/A hem if the Post Office is disco	ontinued?	
me: \/	Neldon & M	Marie Orad	/ \	
me:		Marie Crad	/ /	
me: \dress:	Veldon of 1 P.O. Box 8		/	
	P.O. Box 9	85 Rosser	/	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

/.	Worry of not being home to get mail.
2.	Not my mail in box!
3.	So where is mine!
4.	Stolen identy because of mail stolen.
5	Weather
6.	Keeping up box because of vandalism.
	Senior Citizens not able to contact carrier.

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03/02/2011

WELDON & MARIE CRADY

PO BOX 85 ROSSER, TX 75157

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept
 any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the
 following delivery day the carrier will provide change or a bill for the amount over the estimate.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if
 the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated
 place, such as on your porch or under a carport.
- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement
 weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to
 provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to
 serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
- You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and
 maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on
 the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway
 regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on
 placement of mailboxes and mailbox height and supports.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Docket: 1379938 Page Nbr: み ユー \ 3 フ

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

				owing:	
P	ostal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail		1		
e.	Pick up general delivery mail		U		
f.	Buying money orders - only he cause I use personal checks	· П			\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
l.	Buying stamp-collecting material		4		
0	ther Postal Services				
a.	Entering permit mailings	YES	4 NO		
a	Resetting/using postage meter	YES	4 NO		
N	onpostal Services				
a	Picking up government forms (such as tax forms)	YES	☐ NO		
b	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Helf them if they come while I am there to get their mail for them:				
d	Using public bulletin board gus, as fact are receiving against a	YES	□ NO		
е	Other	YES	☐ NO		
	If yes, please explain:				
r	o you pass another Post Office during business hours while traveling to or from wo	rk or show	ning or for	nersonal n	eede'
2	o jou page another i out office during ordinate find a write dayoung to or notif we	YES	□ NO	poroviiai II	
	If yes, please explain:				
	MANA TOTAL NON INVESTIGATION OF CONTROL				

I Tommy Pay Wilson have a 20. Dor in Rosser Ir. that belongs to my grand parents and have been in the family for about a hundred years, and I feel the fast office is very needed to present theft of mail, "personal" haying mency erders, postal stynes, packages registered mail and also, to keep eur town maring desword People have gone away but new are coming back if you just look around I still oun the projectly and still receive mail there and so does my son bound while would you like your fast office hung mound after being their for all these years?

		Better		Just as Good	No Opinion	Worse
	If ves	s, please explain:	.—			
	For w		lo you leave	your community? (Che	ck all that apply.) Where do you go	o to obtain these
	U	Shopping				
	U	Personal needs				
		Banking				
		Employement				
	W	Social needs				
	,	-				
	Do vo	ou currently use local	businesses	in the community?		
	Do yo	Yes No		and dominanty :		
	If ves	, <u> </u>		if the Post Office is dis-	continued?	
	ii yes	, would you continue	to use them	il the Fost Office is dis-	2011uliueu :	
		1 V 11 V-				
		Yes No				
ne	: I	ommy Ray	Wils	en		
	ess:		Wils 143	en - Rasser 7	X 25157	
re		ommy Ray		en - Rasser 7, 4 - Cell 7		
e	ess: hone:	ommy Ray P.O. Bax 817-657	-386			
p	ess: hone:	ommy Ray	-386			
p e:	ess: hone:	ommy Ray P.O. Bax 817-657 Dehruary 14	-386 2011	4 - Cell 7	#	
p	hone:	ommy Ray P.O. Bax 817-657 Dehruary 14	-386 2011	4 - Cell 7		for taking the time to
p	hone:	9.0 Bax 817-657 Heliruary 14	-386 2011	4 - Cell 7	#	for taking the time to
p e:	hone: e add a lete this	917 - 657 Albruary 14 any additional comments questionnaire.	- 386 2011 ints on a sep	earate piece of paper an	d attach it to this form. Thank you	
p es:	hone: e add a lete this	917 - 657 Albruary 14 any additional comments questionnaire.	- 386 2011 ints on a sep	earate piece of paper an	d attach it to this form. Thank you	
p e:	hone: e add a lete this	917 - 657 Albruary 14 any additional comments questionnaire.	- 386 2011 ints on a sep	earate piece of paper an	d attach it to this form. Thank you	
p p	hone: e add a lete this	917 - 657 Albruary 14 any additional comments questionnaire.	- 386 2011 ints on a sep	earate piece of paper an	d attach it to this form. Thank you	
p p	hone: e add a lete this	917 - 657 Albruary 14 any additional comments questionnaire.	- 386 2011 ints on a sep	earate piece of paper an	#	

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03/02/2011

TOMMY RAY WILSON

PO BOX 143 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post
 office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in
 recent years. Carrier service will be able to accommodate future growth.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Postal Service Customer Questionaire

Docket: 1379938

Page Nbr: 22 - 1 40

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		U		
b.	Mailing Letters				
C.	Mailing Parcels			W	
d.	Pick up Post Office box mail	13			
e.	Pick up general delivery mail				
f.	Buying money orders			9	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	T XES	☑ NO		
a.	Resetting/using postage meter	XES	NO		
No	npostal Services Picking up government forms	8/			
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	(such as tax forms) Using for school bus stop Assisting senior citizes, persons with disabilities. ect.	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	7 YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain: 4H Note and for Is Whe Talia	Por Perro	The	rura	TK bon
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal ne	eeds?The Den
			ANO		57510
		7 7	CELETINO	1 ~	11
	If yes, please explain:	DWI	- C	10 0	//_
	My business will he hosser Fo	SIOH	ine	Beca	use
	That is where my Business is				

2.

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3.	previously re	ceived Post Of	arrier delivery, to fice box service ares to your pre	or general deliv	change to your deery service, con	delivery service enplete this sec	e — proceed to ction. How do	o question 4. If you you think carrier	
		Better		Just as Good		☐ No Opir	nion	Worse	
4.	Pout of h		5:30 pm	route (pm 3 TO	4 Pay	not g	as it can cet to re to and it	1 get 1x 1s bean
	I I	Shopping	Kaufm	211					
		Personal needs	1						
	9	Banking	Kaufu	10161					
		Employement							
		Social needs							
5.	I	Yes 1	No	the community		?			
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Ado	dress: P	0 Bc	×9	Ross	er,	(×	15157	7	
Tele	ephone: 9	7248	6 3140) Home	214	674	8064	Cell	
Dat	e: 9//	6/20	1)						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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03/02/2011

TALIAFERRO AUCTION COMPANY

PO BOX 009 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses
generally require regular and effective postal services, and these will always be provided to the suspended Post Office community.
There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers
will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Coppell, TX, 75099-9993

Postal Service Customer Questionaire

Docket: 1379938

Page Nbr: 22-143

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

Pos	stal Services	When I	Daily	Weekly	Monthly	Never
a.	Buying Stamps	NED 110	N D			
b.	Mailing Letters					
c.	Mailing Parcels	40ARL	1 [\Box
d.	Pick up Post Office box mail		1			
e.	Pick up general delivery mail		2 🗆			
f.	Buying money orders					Z
g.	Obtaining special services, including Certified Mail, Reg Mail, Delivery Confirmation, or Signature Confirmation	gistered Mail, Insured			1	
h.	Sending Express Mail					1
i.	Buying stamp-collecting material					P
Oth	er Postal Services					
a.	Entering permit mailings		YES	No		
a.	Resetting/using postage meter		YES	No		
No	npostal Services					
a.	Picking up government forms (such as tax forms)		YES	□ NO		
b.	Using for school bus stop		YES	NO		
c.	Assisting senior citizes, persons with disabilities. ect.		YES	NO		
	If yes, please explain:		-			
d.	Using public bulletin board		YES	No		
е.	Other		YES	NO		
	If yes, please explain:					
Do	you pass another Post Office during business hours while	le traveling to or from w	vork, or shopp	oing, or for	personal ne	eeds?
			YES	NO	,	1
	If yes, please explain:		Sci	RRY	K	AUM

2.

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3. pr	reviously	viously received carrie received Post Office very service compare:	box service	or general delivery se				
		Better		Just as Good		No Opinion	☐ Wor	se
	If yes,	, please explain:						
	-							-
4.	For wh	ich of the following does?	you leave y	our community? (Che	eck all that app	ly.) Where do you g	o to obtain these	
	Ø	Shopping						
	D	Personal needs						
	A	Banking						
	1	Employement						
	A	Social needs						
Name	M	Yes No would you continue to Yes No	o use them if	the Post Office is dis	continued?		0	
Addre	14	X PAR	ROT		00. R	Box 8	96	Rosst
Teleph	hone: ¿	24 578	83	30				751
Date:	2	11/11						
	1	1						
compl	lete this	ny additional commen questionnaire.						
	1	AM W	ILLIA	15 10 1	PAY	for N	14 P.	O. Boy
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	4	1 0 ff	2 5	1 - DIL	0			

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03/02/2011

MARGARET K. HAYNES

PO BOX 86 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post
office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship
delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Coppell, TX, 75099-9993

Postal Service Customer Questionaire

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1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

0.00	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\overline{M}	
b.	Mailing Letters				
C.	Mailing Parcels				V
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	M			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				
i.	Buying stamp-collecting material				U
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
a.	Resetting/using postage meter	YES	☑ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	1 NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal ne	eeds?
		YES	☐ NO		
	If yes, please explain:	M=			

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		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employement			
		Social needs			
5.		Yes No	sinesses in the community? use them if the Post Office is disc	continued?	
lame	: AN	NTHONY	WARE		
	ss: P	6BOX 294	-ROSSER, TX	. 75157	
Addre					
	hone:				

complete this questionnaire.

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03/02/2011

ANTHONY WARE

PO BOX 294 ROSSER, TX 75157

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Coppell, TX, 75099-9993

Postal Service Customer Questionaire

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1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	е.	Pick up general delivery mail				4
	f.	Buying money orders			W/	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	NO		
	No	npostal Services	1			
	a.	Picking up government forms (such as tax forms)	YES	NO NO		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	U NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	Q-100		
	e.	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eds?
		If yes, please explain:	YES	□ NO		
		- Willy				
		//				

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If yes, please explain: For which of the following do you leave your community? (Check all that appl	ly.) Where do you go to obta	ain these
For which of the following do you leave your community? (Check all that appl	ly.) Where do you go to obta	in these
For which of the following do you leave your community? (Check all that appl	ly.) Where do you go to obta	in these
Tot minor of the following do you reare your community. Totroom an mat app.	iyiy rinara da yaa ga ta abta	
services?		
Shopping Kaufman-Chry-10	aller	
Personal needs //	11	
Banking Dallay		
Employement Walky -	husing The	
Social needs Dally	July 14.	
Do you currently use local businesses in the community?		
□ Yes □ No what bussinesses!		
If yes, would you continue to use them if the Post Office is discontinued?		
Yes No	1	
ym m 0 11 21	11.	1
me: Mot My Donald: Fully 1	Wellt ense	all_
dress: 303 Alsdonf St. P.O.	12 AV 84	1
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lephone: 9-6/2-39//		
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ate: Flyruary 15, 2011		
ease add any additional comments on a separate piece of paper and attach it to the mplete this questionnaire.	his form. Thank you for takin	g the time to

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Page Nbr: 22 -151



03/02/2011

DONALD & RUBY KENNEDY

PO BOX 84 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Coppell, TX, 75099-9993

Postal Service Customer Questionaire

Docket: 1379938
Page Nbr: 22 - 152

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		区		
b.	Mailing Letters		10		
C.	Mailing Parcels			NQ I	
d.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail	1			
f.	Buying money orders			M	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	1	M		
h.	Sending Express Mail		M		
i.	Buying stamp-collecting material				70
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO K		
a.	Resetting/using postage meter	YES	 ✓ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	☑ NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Ø NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal n	eeds?
		X YES	☐ NO		
	If yes, please explain:			10	-
	Thy are normaly closed at Tu T	· mu -	+ woul	d 1055	Int h

2.

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3. pr	eviously	received Post	carrier delivery, Office box servic npares to your p	there will be no change e or general delivery se revious service?	to your delive rvice, complete	ry service — proceed e this section. How do	to question 4. If you you think carrier
		Better	, 🗆	Just as Good		No Opinion	
-	If yes,	please explain	I have	friends who's	hadin	delivered	ator
	aft.	OV 5:00	pm. Tho	tin 03 2	imas a	week	
4.	For wh		ing do you leave	your community? (Che	ck all that app	y.) Where do you go	to obtain these
		Shopping					
	Ø	Personal nee	ds				
	M	Banking					
	D	Employemen	t				
		Social needs					
5.	10 M	√ Yes	No	in the community? if the Post Office is dis	continued?		
Name:	P	hey 1 5	Carde	<i> </i> ~			
Addres	ss: F	0 804	74				
Γeleph	none:	214 - 6	34-06	18			
Date:		2-14-1					
Please	e add an	y additional cor questionnaire.	nments on a sep	earate piece of paper ar	d attach it to th	nis form. Thank you fo	or taking the time to

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Page Nbr: 22 - 154



03/02/2011

PHYLLIS CARDER

PO BOX 74 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at
approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you
desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and
then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles
away.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Coppell, TX, 75099-9993

Postal Service Customer Questionaire

Docket: 1379938

Page Nbr: 23 - 154

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		\checkmark		
C.	Mailing Parcels				
d.	Pick up Post Office box mail		\square		
e.	Pick up general delivery mail				
f.	Buying money orders			\square	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Y	
h.	Sending Express Mail				旦
i.	Buying stamp-collecting material				B
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO 🗹		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	✓ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
		YES	☐ NO		
	If yes, please explain:				

2.

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If yes, please explain: 4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Kawara Ennis, Dawas Vaxinchie Corsic Personal needs Banking Sanis Employement Dawas Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No		Better	Just as Good	No Opinion	Worse
Shopping Krufman Ennis, Dallas, Waxachie + Grsic Personal needs Banking Ganis Employement Dallas Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?	If y	es, please explain:			
Shopping Kawfmaw, Ennis, Dallas, Waxiachie + Grsie Personal needs Banking Sanis Employement Dallas Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?	_				
Banking Sanis Employement Dallas Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?			o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
Personal needs Banking Sanis Employement Dallas Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?	<u> </u>	Shopping KA	wimpin Ennis.	DALLAS, WAXACT	ie + Grsiern
Employement DANDS Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?			3 3 (6)		
Employement DANDS Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?	V	Banking 900	is		
Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued?		0.			
Yes No If yes, would you continue to use them if the Post Office is discontinued?					
Yes No If yes, would you continue to use them if the Post Office is discontinued?					
If yes, would you continue to use them if the Post Office is discontinued?	5. Do y		ousinesses in the community?		
	If ye		o use them if the Post Office is disc	ontinued?	
	5.	Yes No			
Name: Shirley Fields	lama S	Shirley Field	C .		
Address: 209 Midland		,			
Telephone: 972-486-3985			300		
Date: February 16, 2011	-				
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to) '		attach it to this form. Thank you	for taking the time to

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Page Nbr: 22 - 156



03/02/2011

SHIRLEY FIELDS

209 MIDLAND ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Coppell, TX, 75099-9993

Postal Service Customer Questionaire

Docket: 1379938 Page Nbr: 22 - 157

1. Please check the appropriate box to indicate whether you used the ROSSER Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		R.		
b.	Mailing Letters			APPL S	
C.	Mailing Parcels				
d.	Pick up Post Office box mail	M.			
e.	Pick up general delivery mail				
f.	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				9
h.	Sending Express Mail				2
i.	Buying stamp-collecting material			4	
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
		YES	NO		
	If yes, please explain:				

2.

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	Better Jus	t as Good	No Opinion	Worse
If	yes, please explain:			
_				
	r which of the following do you leave your rvices?	community? (Check	all that apply.) Where do you go	to obtain these
P	Shopping			
0	Personal needs			
7	Banking			
	Employement ReTIREI	PXI G		
-	Social needs			
. Do	Social needs you currently use local businesses in the No TheRe yes, would you continue to use them if the	e community?		
. Do	Social needs you currently use local businesses in the Yes No There were, would you continue to use them if the Yes No	e community? ARE NO Post Office is disco	ntinued?	,
. Do	Social needs you currently use local businesses in the Yes No There were, would you continue to use them if the Yes No	e community? ARE NO Post Office is disco		
. Do	Social needs you currently use local businesses in the Yes No There were, would you continue to use them if the Yes No	Post Office is disco	TX 75157	

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03/02/2011

STAN GODEK

PO BOX 004 ROSSER, TX 75157

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the ROSSER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the ROSSER Post Office should be pursued, a formal proposal will be posted in the ROSSER Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely

Linda Sherman

Manager, Post Office Operations

951 W Bethel Rd

Coppell, TX, 75099-9993

Docket 1379938 - 75157 Item Nbr 23 Page Nbr 1

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the ROSSER Post Office on 01/27/2011. Additionally, during the survey period, questionnaires were available at the ROSSER Post Office to walk-in retail customers.

1. Number of Questionnaires

Total Questionnaires distributed	147
Favorable to proposal	1
Unfavorable to proposal	25
Expressing no opinion	22
Total questionnaires received	48

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Postal Concerns

The following postal concerns were expressed

Concern (Favorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

Response

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspendoffice community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (No Opinion):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does

Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable):

Customer expressed a concern about irregular hours that the rural route serves the community

Response

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located ______ miles away.

Concern (UnFavorable):

Customer expressed a concern about irregular hours that the rural route serves the community

Response:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrance miles away.

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup

Response

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

7. Concern (UnFavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Concern (UnFavorable);

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended office name and ZIP Code suspended zip in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Q

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

Response

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route exceeditiously and arrive at boxes at about the same time each day.

Concern (UnFavorable):

Customers felt inclement weather and poor road conditions might impede delivery

Response

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safety and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspendoffice community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (UnFavorable):

Customers felt the post office should remain open since they paid taxes

Response:

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (UnFavorable):

Customers inquired about mailbox installation and maintenance

Response

You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the

Response:

Concern (UnFavorable):

Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

Response

You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspendoffice Post Office, except for permit mail acceptance.

Concern (UnFavorable):

Customers were concerned about a change of address

Response

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

Customers were concerned about growth in the community

Response:

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Concern (UnFavorable):

Customers were concerned about having to make an address change on their bank checks and stationery

Response

You expressed a concern about an address change. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers can continue to use the community name, suspendoffice, in the last line of the address, however, in order to insure regular and effective service the Zip Code will change to adminisp.

Concern (UnFavorable):

Customers were concerned about later delivery of mail

Response:

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each noute so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

23. Concern (UnFavorable):

Customers were concerned about mail security

Response

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers were concerned about senior citizens

Response

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

Customers were concerned about senior citizens

Response

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the adminoffice postmaster for more information.

Concern (UnFavorable):

Customers were concerned about the quality of service, reliability, and integrity of the contractor

Response

You expressed a concern about about the quality of service, reliability, and integrity of the contractor. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (No Opinion):

No Concern

1.

Response:

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Response:

Dockect: 1379938 Page Nbr: 24

Community Meeting Roster

Mckinney Boyd SWA Communica Allison Rizan OPS - Optimization	ition	g 8	Time 6:30
Linda Sherman MPOO, Kay Vaug Garry Wickliffe A/MPOO, Rob Aus	ghan MPOO stin A/MPOO	•	
Total Number of Customers Prese	ent: <u>75</u>	Place: Fire Station	204 Main St Rosser Texas 75157
This document may become a pa	rt of the official record that will be	e available for public viewing.	
Names of Customers Present:			
Name	Mailing Address (optional)	Zip Code	Phone Number
41			

76 Docket: 1379938 Page Nbr: 24A Charlotte Smitherman Wilma clemmons WANDA WEAVER Biblie Sanford Terry Clemmons Damela Corder Kanny Osman Koby Vonerty Triniti Corder Loyd Cook (Kanform Herald) Joe Boyd hazery D rip Church Bettyel Davis Albert L. Davis

Docket: 1379938 Page Nbr: 24B

pude & Bearby hand of hurch and reces Gale Marie Crady Virda Derukins any Compressioner Pet 4 Fred Cochian Collins

Sign In Sheet

Docket: 1379938 Page Nbr: 24C

William Burley
Hegman Barria
Grady Brown
Stevie George

Patricia & Sebastian Cox

P.O.Box 172 Docket: 1379938 Page Nbr: 24 D my Bluley Po Box 294 Blow Boulf Po Box 281 Henry Dury PO. BOY 12/ LISA JAGSON Pa Box 21 Stille George PCBOX249 Frady Brown PO BOX 286 Ruth Robertson maste Busy 4 mora Burley Chris Taliaterro P.O Box 9 Rosser, Tx 75157

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable): 1.

Who will fill out our Money Orders?

Response:

This is not a service that is normally provided by the Post Office.

Concern (UnFavorable): 2.

Why is Scurry not closing?

Response:

Higher revenue and work load.

Concern (UnFavorable): 3.

The ederly and disabled can not travel to Scurry. What will they do?

Response:

Rural carrier delivery will be provided. As we call it a Post Office on Wheels, all the services you have at the Post Office can be conpleted by the carrier or one of our web based sites.

Concern (UnFavorable): 4.

How can we save our Post Office from closing?

No decision has been made yet. Fill out the questionnaires with your concerns about the Post Office possibly closing and the effects it would have on the community.

Concern (UnFavorable): 5.

Why was Rosser targeted?

Response:

It earns less then 2 hours a day. Revenue declines, and the office is vacant.

Concern (UnFavorable):

How much money will you save by closing Rosser?

Response:

6.

We can not disclose that information.

Concern (UnFavorable): 7. How can we buy our money orders?

The rural carrier can take care of that for you. We went on and described how this would work.

Concern (UnFavorable): 8.

Who will be responsiable for putting up the mail boxes? What if we can't afford to do this?

You will be responsible. Their are many different price ranges to chose from.

Concern (UnFavorable):

9. Can will do something besides closing it? Like reduce the hours? Or have a rural carrier come by and put up the mail?

Response:

We are looking at the saving we must have to keep the Postal Service in business. That is not an option.

Concern (UnFavorable): 10.

Why was the Postmaster position never filled? Our office started decline after the last Postmaster retired.

Position have been held due to decline in all Postal employement. Our work force have declined in effects to stream line our overhead.

Concern (UnFavorable): 11.

Who will be responsible for the loss of mail by theft?

If that happens call the sheriff and report it to the Inspection Service.

Concern (UnFavorable): 12.

What will our zip code be?

Response:

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13. Concern (UnFavorable):

The Rosser customers want to know in dollars how much will be saved. This question was asked repeatedly.

We can not disclose that information.

Nonpostal Concerns



02/03/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Fire Station 204 Main St Rosser Texas 75157 on 02/15/2011 from 6:30 to 8:00 to answer questions and provide information about our service.

If you have any questions, you may contact Allison Rizan at (972) 393-6485.

Thank you for your assistance.

Sincerely,

LINDA SHERMAN

Manager, Post Office Operations

2

Petition Submitted 02/15/2011 at Community Meeting

Docket: 1379938

2-15-2011

Page Nbr: 27

District Manager Dallas District Rosser, Texas 75157

We the citizens and customers of the Rosser Post Office herby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status operated by a postmaster and career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also aware of the documented abuse and identity theft that is possible though a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post office are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely, Customers of the Rosser, Texas Post office

Please sign the next page.

Helen. M. Cychwoch nancy D. up Cheesen Michael Solis Eddy Bowles assica Cockrell

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2-15-2011

District Manager Dallas District Rosser, Texas 75157

We the citizens and customers of the Rosser Post Office herby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status operated by a postmaster and career postal employees.

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Showin Circle P.O.B.X 43 Kosser, Tx. 75157

Collin Corder P.O.BOX 43 Rosser, Tx. 75157

Camela Corder P.O. Box 43 Rosser, Tx. 75157

Claudin aman Po Box 52 Rosser, Tx 75157

Phyllis Corder Po Box 74 Rosser Tx 75157

Robert Corder Po Box 74 Rosser Tx 75157

Robert Corder Po Box 311 Rosser Igne 75157

Janie Clemmone R.O.Box 311 Rosser Igne 75157

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Charlote Corcoran POBX 98 RossenTX Scan N. Corcoran POBX 98 RossenTX Henry L Clayton DO 301 RosserTX Geneva Claston 10 301 RossenTX haylotte Smitherman P.O. Box 154785Ser TX. Vilma Clemmons POBOX 154 RUSSURITX VANDA WEAVER P.O. BOX 154 ROSSET, TX Terry Clenmons P.U. Buy 277 Russer BiLLie Samturd P.O. Brx 277 Rosser matter, Coy Spal L. Taliafero Bax 197 Hylie + Setty Satisfeno Box 57 Marie & Buy of Mande & Bensley Frences Hodek 10 Box 4 Virda Darukuns PO BOX316 P.O BOH 133 Winsie Bowler margie Cagle RO. BOX 31X Marie Craby P.O. BOX 85 Heldon Cearly P.O. Box 85 Melacca Allak P.O. BOX 155 HAGER ALLAL P.O. BOX 241 Dianna Blell P.O. Box 22 Kory Simpson P.U. Box 58 1000×4 Karley Bodek

Docket: 1379938

Michael Johnson P.O. Box 164 Rosen 1X. 75157 Michael Johnson P.O. Box 167 Rosselly 75157 P.O BOG 183 Rosser 45157 OrmAN Bros Trucking PO BOX 319 RosseTx 15157 Lana Orman PO BOX 152 Rosser, TX 75157 Cher Clem POBOX 152 ROSS (TY 75157 Rossen V. Fine Dyr PO BOX 282 ROSSIR TY75157 VillagE Plant Farm PO Box 319 Rosser. Tx 75157 Lanny Doman Po Box 52 Rosser TX 75157 Glym Orman PO Bax 124 Roser TX 75157 Just Ohman PO BOX 125 Rosser TX 75157 Rosser TX 75157 Lang Orman of 78 BOX 125 Rosser Tx 75157 P.O. Box 9 Mrs Talefito Rosser, 17. 75157 Sloan Taliaferro P.O. Box 9 Rosser TX 75157 ROSSER TX 75157 Pr Box 125 Po Box 11 Darrett Ormen Kenne Person Rosser TX 75157 Rasser TX 75157 albert L. + Betty Davis P.D. BOX35 P.O. BOX 267 Glaria F. Dawkins Onthony ware Rosser TX. 75157 PO BOX 294

Beasley 400 8307 onedra Molina Lewis that Lewis 222 illy for Lew 222 ahaus Blanton 196 Jarris Burley. 157 warren Myles. espic Mylu



Name:	ROSSER					State: TX	Zip	Code: 75157
Area:	SOUTHW		1 (1		District:	DALLAS PFC		
Congres EAS Gra	sional Distric	t: 110th (110th (Jeb Hensarling)		County:	Kaufman Finance Number	er: 48778	15
Post Offi			Classified Station			Classified Branch	70770	СРО П
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Prepare		Allison Rizar					Date:	06/03/2011
Title:		DALLAS PF	C Post Office Review Coo	ordinator				
Tele No)·	(972) 393-64	185				Fax No:	(972) 393-6336

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Proposal Checklist

Section I	Responsiveness to Community Postal Needs
	Tell what we are doing and why.
	Is reason for discontinuance justified and documented in the record?
	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
	Last three fiscal years of revenue and revenue units.
	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
-	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
	Was Post Office used as meeting place?
	Was Post Office a shelter for a bus stop?
	Did the Post Office have a public bulletin board?
-	Were government forms available at the Post Office?
	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
	What is the historical value of the office?
	Is an address change necessary?
	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

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Section IV	Economic Savings					
	A statement of annual savings includes a breakdown as follows:					
	Postmaster salary (EAS, Minimum, no COLA)	\$				
	Fringe benefits 33.5%	\$				
	Rental costs, excluding utilities	\$				
	Total annual costs	\$				
	Less estimated cost of replacement service	-				
	Total annual savings	\$				
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.					
	Is postmaster salary based on the minimum salary without COLA?					
	Does postmaster salary reflect the current office evaluation?					
Section V	Other Factors					
	The Postal Service has identified no other factors for consideration (if appropriate). List other factors as appropriate.					
	Other factors when replacement service is a CPO.					
Section VI	Summary					
	The proposal must include a brief summary that explains why the closing or onecessary and an assessment of how those factors supporting the need for negative factors. In taking competing considerations into account, the need to degree of effective and regular service must be paramount.	change outweigh any				
Section VII	Notices					
	Appropriate notice is made that this is a proposal and not a final determination determination is made to discontinue the office, information on the appeal pro at that time.					
Checklist Completed By:						
Investigative Coordinator	Date					
Reviewed and Certified By:						
District PO Review Coordinator	Date					

Proposal Checklist

Section I Responsiveness to Community Postal Needs Tell what we are doing and why. Is reason for discontinuance justified and documented in the record? If suspended, what type of alternate service customers are now receiving? Reason for vacancy and information on postmaster/OIC Number of customers and type of service they received and will receive. Hours of service, daily window transaction average, number of permit mailers, and postage meter Last three fiscal years of revenue and revenue units. Decline in service workload/reduction in EAS level, if appropriate. Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available. Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available. If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal. Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses. Community meeting. Number of customers who attended, customer concerns, and Postal Service responses. Information on petitions and congressional inquiries included with Postal Service responses. Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses. Advantages and disadvantages of proposed alternate service. Any other pertinent information concerning Postal Service needs. Section II Effect on the Community Brief background of area, community government, population, etc. Number of businesses, religious institutions, schools, local government offices, social organizations, etc. Was Post Office used as meeting place? Was Post Office a shelter for a bus stop? Did the Post Office have a public bulletin board? Were government forms available at the Post Office? Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.? What is the historical value of the office? Is an address change necessary? (ast line of address will the community identity be preserved? my keep RosseRTX. ZIP will change, What are the growth trends (flat) up, down)? Were any other nonpostal items identified? Section III Effect on Employees Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary. Clerk - return to duty station

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Section IV	Economic Savings	
r #33	A statement of annual savings includes a breakdown as follows:	
	Postmaster salary (EAS, Minimum, no COLA)	: 301190
	Fringe benefits 33.5%	\$ 10.215
	Rental costs, excluding utilities	\$ 6000
	Total annual costs	\$ (1() 6)
	Less estimated cost of replacement service	- 15 5 6 1
	Total annual savings	\$ 0 \$ 75 3
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.	* 30,15
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Checklist Completed By:	Dison Rman 6/9	[200]
Investigative Coordinator	Date	A
Reviewed and Certified By:	Solison Rina 619	7 \2011
District PO Review Coordinate	or Date	